



Press Release

COLORADO SPRINGS POLICE
DEPARTMENT



CSPD ANNOUNCES ALTERNATIVE RESPONSE PLAN

Tuesday, September 20, 2016, 3:00 PM [Release at Will]

In an effort to enhance the Patrol Bureau's diminishing resources and remain responsive to our community's needs, Chief Carey, with department input, made the decision to enhance our alternative response strategies. The following changes to the **Internet Crime Reporting**, **Direct Line Reporting**, and **Community Service Officer** program will be implemented effective Sunday, September 25, 2016:

Internet Crime Reporting only – Internet Crime Reporting: a program by which specified call types and incidents are documented online by the citizen or CSPD member and received via the Internet. The current service is being provided through a company by the name of Coplogic. You can access Coplogic utilizing the link below:

<https://cspd.coloradosprings.gov/content/report-crime-online>

The following **cold** calls with **no viable suspect information** can **ONLY** be reported online. Citizens without internet access can be directed to any location where computers are available to the public such as a public library. If they do not have transportation or are homebound, these calls can be approved by a supervisor on a case by case basis for Direct Line Reporting. (In the near future, computer kiosks will be made available at each of the substations.)

- **Theft** (to include bikes, trailers, theft of auto parts, construction thefts, and shoplifts)
- **Criminal Mischief**
- **Lost property**
- **Gas drive offs**
- **Identity Theft/Fraud** (outside CSPD jurisdiction)

Direct Line Reporting only – Direct Line Reporting: a program by which specified call types and incidents are received and documented via telephone.

The following **cold** calls with **no viable suspect information** will **ONLY** be handled by Direct Line Reporting officers:

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PUBLIC AFFAIRS SECTION



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RELEASE # 1609-007

- **Burglary** (All Third Degree Burglaries, i.e. vending machines, **and** Second Degree Burglaries from open attached garages, open or unlocked detached garages, or any shed regardless of lock/unlocked/open/closed.)
- **Burglary Motor Vehicle**
- **Trespass**
- **Harassment**
- **Identity Theft/Fraud** (within CSPD jurisdiction)
- **Motor Vehicle Theft** (including off-road vehicles)
- **Supplement to Case** (Any supplement where a response is **NOT** needed.)
- **Incarcerated Victims** (Any crime in which the victim is incarcerated in the El Paso County jail. Those crimes reported with suspect information will be assigned for follow up by a patrol supervisor.)
- **Sexual Assault** (When the assault occurred in CSPD jurisdiction, but Reporting Person is outside CSPD jurisdiction at the time of the report.)
- **Sexual Assault Outside Agency Assist** (When the assault occurred outside of CSPD jurisdiction and outside the 4th Judicial District, DLR can contact the Reporting Person by phone and complete a face sheet to be forwarded to the appropriate jurisdiction. If the Reporting Person comes into a substation, the Public Service Representative can complete the same task.)

Community Service Officer calls – The following minor cold property calls with viable suspect information in addition to traffic related duties will now be handled by Community Service Officers. To ensure the safety of Community Service Officers, it must be evident there is no suspect on scene, in the vicinity, or in close proximity to the call. If there is any reason to believe a suspect is in the vicinity, i.e. a neighbor, patrol officers will be sent. Once the scene is secure and **IF** a Community Service Officer is available, patrol may request one respond and complete the report, unless there will be a significant time delay. Any required contact or follow up with identified suspects will be handled by patrol:

- **Burglary Motor Vehicle**
- **Burglary** (with or without suspect information)
- **Criminal Mischief**
- **Motor Vehicle Theft/Motor Vehicle Theft Recoveries**
- **Theft**
- **Supplement to Case** (any supplement where a response **IS** needed)

Traffic related:

- **Abandoned Vehicles**
- **Parking Complaints**
- **Traffic hazards**

- **Traffic control**

Additional Community Service Officer duties:

- **Evidence collection** (no firearms)
- **Message delivery/Victim notifications**

CSPD patrol officers will continue to respond to calls for service that:

- Are in progress
- Have a suspect on scene, in the area, or in custody
- Have a Domestic Violence component or involve domestic violence
- Are cold person crimes with suspect information
- Involve an immediate safety hazard to individuals or the public
- Involve parties threatening to harm themselves or others
- The reporting party is under the age of 16
- There is apparent physical injury



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